



## Rates and Policies

Effective January 1, 2010

*"Our goal was to create The Wakaya Club & Spa as an extension of our own home, so we could share this paradise with a few other people who could truly appreciate it."*

*Our mission statement comprises the Five C's charm, comfort, courtesy, cuisine and consistency in all.*

—Jill Gilmour

**D**own to the last detail, The Wakaya Club & Spa reflects the Gilmours' commitment to privacy and perfection. This is your own unspoiled corner of the South Pacific, designed to provide the serene atmosphere where mind, body and soul are restored to their ultimate equilibrium. This is made ever more possible by partaking in our relaxing spa therapies.

### Accommodations and Rates

#### What's included:

Our nightly rates are based on double occupancy and include "meet and greet" service at Nadi International Airport, guaranteed early morning check-in and late afternoon check-out (which amounts to 2 nights without charge), all meals and beverages (alcoholic and nonalcoholic), unlimited use of the fully stocked mini bar, unlimited wireless Internet access, personal laundry service, two scuba tank dives per person per day (available Monday through Saturday or Sundays with Advance Notice), private beach picnics (available Monday through Saturday) and unlimited use of all other sporting facilities and equipment including golf, tennis, snorkeling, sea kayaking, Fitness Bure and croquet.

#### In-room amenities include:

- Chilled Taittinger champagne upon arrival
- Bowl of fresh organic fruit, replenished as needed
- Fijian sulus, yours to keep
- Wakaya cotton bathrobes to use during your stay
- Natural woven slippers, yours to keep
- Shady Brady hats and beach bags
- Toiletries, including 15 SPF sunscreen
- Hair dryer and electrified Brot magnifying mirrors (240V)
- Steam iron and ironing board (or pressing upon request)
- Housekeeping services
- Wakaya Club & Spa postcards
- Safety deposit box
- CD player with a selection of CDs
- DVD player with a selection of DVDs (only in Governor's Bure, Ambassador's Bure and Vale O)
- Wireless Internet connection
- iPod connections in all the bures, Vale O and Palm Grove
- Converters/Adaptors available upon request

### The Bures

The Wakaya Club & Spa is comprised of ten free-standing suites or *bures*: one 1,650 square foot Garden View Bure, seven 1,650 square foot Ocean View Bures, the 2,400 square foot Governor's Bure and our latest addition, the 4,546 square foot Ambassador's Bure. All accommodations have a covered deck, a living room with mini bar, king beds and luxuriously appointed bathrooms with private outdoor showers, oversized tubs and separate W.C./bidet. All have spacious closets, air conditioning and ceiling fans. Ambassador's Bure has its own spa (with two massage bays as well as its own Plunge/Water Shiatsu Pool), and the Governor's Bure includes an indoor Jacuzzi tub. Please note that, by design, *bures* are not equipped with telephones, except for an intercom to contact Reception.

Our nightly, all-inclusive rates are as follows:

Garden View Bure . . . . .	US \$1,900.00
Ocean View Bure . . . . .	US \$2,400.00
Governor's Bure . . . . .	US \$3,200.00

### Ambassador's Bure

Two Bedrooms, Living/Dining/Kitchen and Spa (4,546 square feet): . . . . . US\$4,900.00

### Vale O

Our Royal Suite is a 12,000 square foot villa on a 16-acre hilltop estate with stunning panoramic ocean views. This three-bedroom, air-conditioned retreat offers complete privacy and attentive personal service for a maximum of three couples (or six people). The property features a rock-rimmed pool with a waterfall and Jacuzzi, a night-lit tennis court, a Boules court, and its own gym. Vale O guests enjoy the services of a dedicated household staff including a personal chef and an on-call driver. A Vale O vacation also includes full use of all Wakaya Club & Spa facilities. In addition, Vale O has both wireless and ethernet Internet connection, iPod connection, as well as its own telephone and fax numbers.

Our nightly, all-inclusive rate is as follows:

Vale O . . . . .	US \$7,600.00
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### Check-in/Check-out times

Since many international flights arrive in Fiji at daybreak, The Wakaya Club & Spa offers a guaranteed early-morning check-in at 7:00 am so that you can retreat to the luxury of your island suite (*bure*) the moment you arrive. By the same token, our afternoon check-out at 4:00 pm allows you to take full advantage of the last day of your stay. Designed entirely for your comfort and convenience, this unique amenity eliminates the need for day rooms and both of these amenities add two extra days of vacation at no charge.

### Additional charges

Items billed separately include domestic air transfers in our 2005 Cessna Grand Caravan, Spa treatments, Padi Certification (for scuba diving), all fishing excursions, purchases at The Wakaya Club & Spa boutique, telephone/fax services and postage.

### Tax

Please note that a 12.5% Fijian Government VAT (Value Added Tax) is applied to all rates. In addition, a 5% Fiji Government Hotel Turnover Tax is applied to all services except for Air Wakaya transfers.

### Deposit

A 50% deposit is required within 7 days to confirm your reservation. Should the deposit not be received within this period, your reservation may be subject to cancellation.

Reservations made within 60 days of arrival date require immediate and full payment at time of booking.

### Balance

The balance is due 60 days prior to your date of arrival. Should the balance not be received by the due date, your reservation may be subject to cancellation.

### Method of Payment

The Wakaya Club & Spa accepts money orders, cashier's checks and credit cards (VISA, MasterCard and American Express).

## Length of Stay

The Wakaya Club & Spa does not have a minimum stay requirement, but a stay longer than four nights is recommended so that you may fully experience the resort and everything the island has to offer.

## Cancellation

Due to our intimate size, any cancellation affects us significantly. Consequently, we adhere to the following cancellation policy:

Your payments (less \$500 per *bure* reserved or \$1,500 for Vale O) will be refunded if we receive notification up until 60 days prior to your arrival. Cancellations within 60 days of arrival are subject to full forfeiture of all monies received. We will make every effort to re-book. We will refund your monies (less \$500 per *bure* reserved or \$1,500 for Vale O) for each night we achieve 100% resort occupancy during your reserved dates of stay.

## End-of-Year Holiday Period

### December 20 - January 4

A 50% deposit is required within 48 hours to confirm your reservation for stays during our holiday period. Final payment for all reservations during the holiday period is required by July 1 of the year of arrival.

All monies received for reservations during the holiday period are non-refundable from the time of booking.

## Groups

The Wakaya Club & Spa is a unique venue for special occasions. Group payment and cancellation policies (different from those noted here) may apply. Please let us know if you are interested in booking the entire resort for your event.

## Children

Kindly note that The Wakaya Club & Spa is designed as an adult resort. All persons over 16 years of age are most welcome. Children under the age of 16 are welcome at "Vale O" (our Royal Suite, which is a short drive from The Wakaya Club & Spa grounds) when staying with their parents or other family members. Please note that children under 16 years of age who are staying at "Vale O" would not be permitted access to The Wakaya Club & Spa. The only exception to this policy is when a "total resort booking" occurs, which means that all of our accommodations for 28 guests are booked for a private affair. In the case of a total resort booking, children under the age of 16 must have adult supervision at all times, for their own and their parents' peace of mind. (We can provide nannies if you need additional help with children.)

## Air Wakaya

Air Wakaya provides domestic air transfers arranged (as much as possible) according to your international flight arrival and departure schedules. Air Wakaya flies during daylight hours only, so please keep this in mind as you make travel arrangements. Flights are available between 6:30 am - 4:00 pm.

Air travel time between Nadi International Airport and Wakaya Island is 40 minutes each way. Round trip airfare from Nadi to Wakaya is \$960 per couple.

Air travel time between Nausori Airport (Suva) and Wakaya Island is 12 minutes each way. Round trip airfare from Nausori to Wakaya is \$960 per couple.

Air Wakaya offers a generous luggage allowance of 45kg or 95lbs per person. If needed, secure excess baggage storage facilities are available at Nadi International Airport, should you wish to store excess baggage there.

**Note:** All rates and policies are subject to change and may be confirmed with our Island Reservations Office at the time of booking.

## Gratuities

The Wakaya Club & Spa staff is selected and trained to provide a very high level of service—many say the best in the world! Whilst tipping is not customary in Fiji, we hope you will show your appreciation by contributing to the Wakaya Community Christmas Fund. You will find an envelope in your *bure* for this purpose. This is a fund distributed pro-rata twice annually to The Wakaya Club & Spa staff.

## Insurance

You are strongly advised to obtain comprehensive travel insurance to protect you and those traveling with you from unexpected circumstances.

## Reservations

Reservations may be made by telephone, e-mail or fax. Our Reservations staff will be most willing to give guidance as you formulate travel plans to the South Pacific, by providing information (including flights) and addressing special interests and needs. You may also book your Breeze Spa treatments at this time, to ensure availability.

## Awards

The Wakaya Club & Spa is a four-time winner of Andrew Harper's distinguished "Hideaway of the Year Grand Award," is also listed as one of his favourite resorts in his 25th Anniversary edition in 2004, and is the honored recipient of Fiji's "Excellence in Tourism Award" for Boutique Accommodation. In 2007, The Wakaya Club & Spa ranked #5 in the world for the Top 20 International Hideaways in the Andrew Harper's Traveler Reader's Choice Poll. The Wakaya Club & Spa also received Tatler's prestigious Travel Award for "Best Island Retreat" and Elite Traveler's "Pure Decadence" Award.

## Website

[www.wakaya.com](http://www.wakaya.com)

## Toll Free Reservations

USA & Canada: 1-800-828-FIJI (3454)

Australia: 1-800-126-205

New Zealand: 0-800-440-454

United Kingdom: 0-800-968-986

## Mailing Address

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THE WAKAYA CLUB & SPA

"Where those who have it all go to get away from it all."